

U S WEST, Inc.
Suite 700
1020 Nineteenth Street, NW
Washington, DC 20036
202 429-3136
FAX 202 296-5157

00-61W



Kenneth T. Cartmell
Executive Director - Federal Regulatory

May 23, 2000

Mr. Dale Hatfield
Chief, Office of Engineering and Technology
Federal Communications Commission
445 - 12th Street, SW, Room 7-C155
Washington, DC 20554

RE: Withdrawal of U S WEST Communications Initial
Service Disruption Report

Dear Mr. Hatfield:

On Wednesday, May 11, 2000 at 05:45 CDT, U S WEST Communications (USWC) filed with the Federal Communications Commission (FCC) an Initial Service Disruption Report (initial report). That initial report identified the geographic area directly affected by the service disruption as Grand Island, Nebraska, and indicated that the estimated number of customers affected was under investigation. USWC determined that the service disruption was due to a bad card in the mux in Grand Island which affected FAA circuits.

After further investigation, USWC has determined that while the FAA circuits were deemed mission critical, they did not affect a major airport or Air Route Traffic Control Center, as defined by the FAA.

Based on this information, it has been determined that the service disruption did not meet the criteria for an outage to be reported to the FCC. Consequently, USWC hereby withdraws the initial report filed on May 11, 2000 at 05:45 CDT. No additional reports pursuant to CFR 47, Section 63.100 will be filed concerning this matter.

If you have any questions regarding this event, please contact me at 202-429-3136.

Sincerely,

A handwritten signature in black ink, reading "Kenneth T. Cartmell". The signature is stylized with a large, looped "K" and a cursive "Cartmell".

Attachment

cc: Mr. Robert Kimball
Mr. Doug Sicker

FCC INITIAL REPORT
U S WEST - Large Scale Abnormal Condition Report (LSACR)
Service Disruption Report

☒ 120 MINUTE REPORT [] 3 DAY REPORT

ACR #: NE, 000510, 003

Date Of Incident: 5/11/2000 Time Of Incident: 02:57 CDT

Geographic Area Directly Affected: GRAND ISLAND NEBR
[Cities, LATA(s), States(s)]

CLLI code(s) for affected area: GD1SNENW

Estimated Number of Customers Affected: under investigation
[i.e. Access lines in the switch, LATA(s) or States(s)]

Types of Services Affected (e.g. Local, Toll, 800, 911, FAA, etc.): FAA

Duration of Outage (Hours & Minutes): Ongoing

Estimated Number of Blocked Calls: under investigation

Apparent Cause of Incident: under investigation

Method Used to Restore Service: Ongoing

Steps Taken to Prevent Recurrence: under investigation

CONTACT PERSON: Kenneth Cartmell-Exec. Dir-Fed Regulatory Ph: 202-429-3136
U S WEST
1020 19th Street NW Suite 700, Washington, D. C. 20036

Tim Mason
Vice President - NROC
Ph: (303) 707-5100
U S WEST
700 W. Mineral, Littleton, CO 80120

-or-
Dave Rygh
Director - Network Management Center
Ph: 303-707-5608
U S WEST
700 W. Mineral, Littleton, CO 80120

Date Reported to FCC: 5/11/2000

Time Reported to FCC: 05:45 CDT
(Include AM/PM, Time Zone)

Person Faxing Report: Ann Marie Hickman

Time Confirmed with FCC: 05:50 CDT

Telephone Number: 303-707-6877

FCC Contact Name: Agent Schweigert

PRI FAX: Monitoring Watch Officer (202) 418-2812-Confirm at (202) 632-6975

Secondary FAX: Monitoring Watch Officer (301) 725-2521 - Confirm at (301) 725-2278
(To be used only at the direction of the Primary Fax Monitoring Watch Officer)

Also FAX to: U S WEST Federal Relations Office at (202) 296-5157

Also FAX to: Karen Eccli/Jane Quigley (303) 707-2229

Also FAX to: Glenda Weibel (206) 345-2129

Also FAX to: Bev Sharpe (303) 694-1719